Person 1: (carrying a soda and accidentally spills it on the ground)

Person 2: (standing nearby and gets splashed with some of the soda)

Person 1: Oh no, I'm so sorry about that. Let me get some napkins to clean it up.

Person 2: It's okay, accidents happen. But it's a bit frustrating to have soda spilled on my clothes.

Person 1: I completely understand. Let me make it up to you - I'll buy you a new shirt from the gift shop.

Person 2: That's very kind of you, but it's not necessary. I appreciate the offer though.

Person 1: I insist. I feel terrible about what happened, and I want to make it right.

Person 2: Alright, thank you. That's very generous of you.

Person 1: (walks with Person 2 to the gift shop and helps them pick out a new shirt)

Person 2: Thank you so much for your kindness. You didn't have to do that.

Person 1: It's the least I could do. I'm just glad I could make it up to you. Enjoy the rest of your day at the zoo.

Person 2: You too. (both go their separate ways)