

A: Excuse me, sir. You forgot to pay for your gas.

B: Oh, sorry about that. I thought I had paid.

A: No problem, but you still need to pay for the gas you pumped.

B: I understand, but I don't have any cash on me right now.

A: That's okay. We accept credit and debit cards.

B: Unfortunately, my card is not working right now. Can I pay you later?

A: I'm sorry, but I can't allow that. You need to pay for the gas before you leave.

B: Look, I promise I'll come back later today and pay you.

A: I'm sorry, but I can't take your word for it. I need to receive payment before you leave the station.

B: This is ridiculous. I can't believe you're treating me like a criminal.

A: Sir, I'm just doing my job. You need to pay for the gas you pumped, just like every other customer.

B: Fine, I'll figure something out. But this is terrible customer service.

A: I'm sorry you feel that way, but it's our policy to receive payment before you leave the station.