A: I need somebody to come over and fix my internet.

B: What's wrong with it?

A: For some reason it's just not connecting.

B: How long have you been having this problem?

A: It hasn't been working the past few days.

B: Does the internet come up at all?

A: It does, but it won't connect to anything.

B: Well, the internet isn't down, so there must be something wrong with your connection.

A: Could you send someone to fix it today?

B: I'll send somebody over right away to fix it.

A: When will they be here?

B: They should be there in the next hour.